

Voya Financial® Awarded Best in Class Honors

in *PLANSPONSOR* Defined Contribution Survey



Customers give top marks to Voya's dedicated sponsor service, onsite enrollment support, plan design and leading technology.

We graciously thank our customers for giving our retirement services top marks! With great appreciation and pride we announce that Voya® received 51 best in class awards in the 2015 *PLANSPONSOR* Defined Contribution Survey.*

We value the opinions of our customers, and thank them for recognizing the successful efforts of Voya and their dedicated Voya service teams by participating in the *PLANSPONSOR* survey. Voya's best in class rankings reflect our continued commitment to improving the plan experience for plan sponsors and helping to advance the retirement readiness of participants.

Voya Financial received Best in Class Awards in the following categories.

The number of awards won in each category is noted in parenthesis.

Sponsor services

- Account/service team responsiveness (4)
- Account/service team industry knowledge (4)
- Staff consistency/lack of staff turnover (2)
- Plan design flexibility (3)
- Legislative/regulatory updates (1)
- Form 5500 processing (2)
- Compliance support/testing (2)
- "Cost-to-value" of plan fees (1)
- Sponsor website and tools (2)
- Plan analytics/reporting/benchmarking (2)

Participant services

- Onsite meetings (3)
- Participant call centers (2)
- Online tools/savings & investing services (3)
- Participant website functionality (2)
- Range of investment options (4)
- Participant statements (2)
- Participant beneficiary administration (2)
- Retiree services/payments (3)
- Participant loan/withdrawal processing (2)
- Overall education program (1)
- Communication materials (2)
- Enrollment assistance (1)
- Participant fee disclosure (1)

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*2015 *PLANSPONSOR* DC Survey, November 2015.

For its annual DC Survey, *PLANSPONSOR* magazine surveys thousands of plan sponsors with defined contribution plans spanning a variety of asset categories. Top quartile providers in each of 23 service categories receive awards. Voya Financial received best in class awards in asset based markets ranging in asset levels from: <\$5MM; \$5MM-\$25MM; \$200MM-\$1B; >\$1B. For more information about the 2015 *PLANSPONSOR* DC Survey, go to www.PLANSPONSOR.com or contact your Voya representative.

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